

Form PTO-1449 LIST OF PRIOR ART CITED BY APPLICANT <i>(Use several sheets if necessary)</i>			ATTORNEY DOCKET NO. AUS920040117US1		SERIAL NO. Not Assigned 10/815236	
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U.S. PATENT DOCUMENTS						
EXAMINER INITIAL	DOCUMENT NO.	PUBLICATION DATE	INVENTOR NAME	CLASS/ SUBCLASS	FILING DATE	
FOREIGN PATENT DOCUMENTS						
EXAMINER INITIAL	DOCUMENT NO.	PUBLICATION DATE	COUNTRY	CLASS/ SUBCLASS	TRANSLATION YES NO	
OTHER PRIOR ART (including author, title, date, pertinent page, etc.)						
/S.M./	AA	Service Level Management Buyer's Guide, 2002 Enterprise Management Associates, Inc., pp. 1-5.				
/S.M./	AB	IBM Tivoli Service Level Advisor - Predicting Service Level Assurance, 2002 Enterprise Management Associates, Inc., 1 page.				
/S.M./	AC	IBM Tivoli Management Suite - Guaranteed Service Delivery, 2002 Enterprise Management Associates, Inc., April 2002, pp. 1-10.				
/S.M./	AD	IBM Tivoli Service Level Advisor, http://www-306.ibm.com/software/tivoli/products/service-level-advisor , 2/23/04, pp. 1-2.				
RELATED PATENT APPLICATIONS						
EXAMINER INITIAL	APPLICATION NO./ ATTY. DOCKET NO.	APPLICANT	TITLE			FILING DATE
DATE CONSIDERED		EXAMINER				
09/22/2007		/Saeed Mirzadegan/				
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